



GLOBAL RESCUE MEMBERSHIP INCLUDES



Travel assistance

Whether it's a language barrier during an emergency or a lost passport, Global Rescue travel assistance can help with unexpected issues.



Medical and security advisory services

Our operations centers are staffed by experienced nurses, paramedics and military special operations veterans.



Field Rescue

We will send help if you are unable to get to a hospital and in urgent need of care. With no distance requirement, field rescue services are available whether you're close to home or on the other side of the world. This includes global COVID transport.



Hospital transport

If you do have to be hospitalized and you're far from home, we have the proven capability to transport our members back to their home hospital of choice.



In-house expertise

Speak to an in-house Global Rescue expert on the first call. Personalized communications, recommendations and responses continue until your emergency is resolved.



Destination reports and alerts

Destination reports for 215 countries and principalities worldwide include entry requirements and required immunizations. Keep up to date on health and security events worldwide with real-time alerts and recommendations.

YOUR DEDICATED

ACCOUNT MANAGER

THOMAS HINMAN

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FREQUENTLY ASKED QUESTIONS

Q. How is a Global Rescue membership different from travel insurance?

A. Travel insurance is designed to protect your wallet against trip interruption, lost or damaged luggage and medical emergencies. A Global Rescue membership protects you and your wallet in the event of a travel emergency requiring field rescue and medical evacuation, including COVID-19.

Q. What is field rescue?

A. When unable to get help on your own, emergency field rescue is assistance from the point of illness or injury to the nearest medical facility.

Q. Is this only for emergencies?

A. No. While Global Rescue provides a wide variety of emergency services, it also provides services for non-emergency situations such as: 24/7/365 medical advisory services, visa and passport issues, translation, legal locators and real-time event alerts.

Q. Can I purchase travel insurance through Global Rescue?

A. Yes. Global Rescue works with leading insurance providers to connect you to a travel insurance policy that includes Cancel for Any Reason benefits (up to \$100,000). When combined with our travel membership, you can be confident knowing you're traveling with the ultimate safety net.

Q. Will medical evacuation get me home if I'm hurt or injured?

A. Global Rescue membership services include medical transport to your home hospital of choice if you're hospitalized as an in-patient 100+ miles from home and require additional hospital care.

O. Does Global Rescue's services include COVID-19?

A. Yes. If members have questions related to COVID-19 or contract the virus while traveling, our same services still apply.

HOW TO CONTACT GLOBAL RESCUE

Communication is critical in any backcountry or wilderness rescue situation. Global Rescue strongly recommends members carry or have access to a satellite communications device for two-way communication. Send a test message to **operations@globalrescue.com** and the operations team will confirm receipt. As always, the operations team can be contacted for support 24 hours a day via phone at **+1 (617) 459-4200.**



Global Rescue was there every step of the way, providing professional medical recommendations, emergency message relay and, most importantly, peace of mind. They were a safety net for me.

- Jim Gildea, father and Georgia resident

